

*\* This message is being sent to all EDFacts Submitters - also available online at [www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html) \**

***PSC Closed for Federal Holiday on Thursday, 7/04/2013***

The Partner Support Center will be closed on Thursday, July 4, 2013 for the Federal holiday and re-open at 8:00 a.m., EDT on Friday, July 5, 2013.

**NOTE:** Due to the holiday next week, there will be no PSC Support Update.

***NEW! EMAPS Upgrade to Appian version 6.7.1***

This weekend, EMAPS will be upgraded to Appian version 6.7.1. During the upgrade, the system will be offline. The EDFacts team will make every attempt to handle this during low-traffic times. EMAPS will be down for an unspecified period of time between June 28-30. Once the system is back online, there should be no changes in functionality. Users who have not changed their password in the last two years, may need a password reset. You may log into the system through Friday to change your password in order to retain EMAPS access, or after the upgrade you can contact PSC for a password change if you find that you are locked out. Upgraded user guides will be posted on Monday to note the small change in supported browsers. In Appian 6.7.1 Internet Explorer versions 8 or 9 and Firefox are the preferred browsers.

***Reminder: EDFacts Reporting System Outage Friday, June 28***

Friday evening, the EDFacts team will be conducting scheduled maintenance on the ERS server. During this window, Users will not be able to access ERS. The outage is scheduled to be at 7:00 p.m., EDT on Friday, June 28, 2013 and should last for 30 minutes.

***NEW! EMAPS Outage Monday Morning, July 1, 2013***

On Sunday, EDUCATE will be applying security patches that will require a restart of our EMAPS server. The restart will be done as soon and as quickly as possible Monday morning. Until the restart is complete, users may not be able to access EMAPS.

***NEW! File C168 Changing Name to Charter LEA***

The file C168 is going through a name change. The new file specification will be posted this week, and updates to the system will be made in the near future to indicate the name change. The file's new name will be Charter LEA. Along with the name change,

guidance on page 2 of the file will be altered slightly. As you prepare your file for the August submission deadline please be sure to make note of these changes.

***NEW! CSPR SY2012-2013 Documentation Available***

Links to the SY 2012-13 CSPR Word Documents are now available on ED.gov at the EDFacts Initiative Page (<http://www2.ed.gov/about/inits/ed/edfacts/index.html>).

***NEW! Updated Version of the SY 2012-13 EDFacts File Format Checker is Available by Request from PSC***

SY 2012-13 Version 4 is now available by request from PSC. This version now includes all SY 2012-13 files active in ESS release 9.2.

The following files are new to Version 4: 004, 005, 006, 007, 009, 070, 088, 099, 112, 143, 144, 146, 160, 161, 171, 172, 175, 178, 179, 185, 188, 189. Please contact PSC to request a copy.

***Reminder: Discipline Incidents and Truant Data Quality Outreach***

PSC sent outreach to states earlier this week requesting a review of data quality issues identified in their SY2010-11 and SY2011-12 discipline incidents (C030/DG523) and truants (C163/DG664) data. In addition, states are asked to verify that SIG schools missing from both these files can be interpreted as zeros. Data must be verified and resubmitted to ESS, if necessary, by July 8<sup>th</sup>, 2013.

***Reminder: Updated Academic Achievement Levels (AAL) Spreadsheets Due June 25, 2013***

PSC recently conducted outreach to state assessment directors to confirm the status of the SY 2012-13 assessment academic achievement levels (AAL) to each state. If there were ED-approved changes to your state's assessment system for SY 2012-13, or if you need to make any other corrections, please edit the spreadsheet and return it to PSC. In order for state's assessment data to be accurate in this years' CSPR, you must provide the updated/corrected. *Please be sure to include information about your state's science assessment in the spreadsheet.* **The completed spreadsheet were due back to PSC by June 25, 2013.** If you have not returned your spreadsheet or have any questions about completing this, please contact PSC.

***Reminder: CCD Nonfiscal Coordinators Training During EDFacts Coordinators Meeting***

The CCD Nonfiscal Coordinators Training will be held this year in conjunction with the 2013 EDFacts Coordinators Meeting during the STATS-DC 2013 Conference. **The training will begin on Wednesday, July 17<sup>th</sup> at 9:00 am.** This training is mandatory for all CCD Nonfiscal Coordinators for whom travel is sponsored under the Basic Participation Task Order Contract, the Coffey Consulting logistics contract, and all EDFacts Coordinators whose travel is sponsored by ED through our AEM contract. . For more information on the conference, please go to <http://ies.ed.gov/whatsnew/conferences/?id=1064&cid=2>. Further details will be provided as they become available.

### ***Upcoming Due Dates and Reminder to Update SSP as Necessary***

#### ***SY 2012-13 Files***

##### ***Oll-Charter Files (Due August 31)***

- ***168 - Charter LEAs***

NOTE: *When a state is granted an extension request to submit a specific file later than the due date, this does not mean that the due date itself has changed.*

### ***EDFacts System Status***

This is to provide the current status of the EDFacts Submission System (ESS) data:

ESS Status (weekly statistics from Wednesday to Wednesday)

System Status: ESS system is up and running

Files Received: 108

Files Processed: 75 (3 superseded, 27 had errors)

Average File Processing Time: The average processing time was 47 seconds.  
(Excluding Superseded files)

### ***Support Issues, Solutions, and Metrics***

The following is provided to give you some insight into issues being handled by your Partner Support Center (PSC):

There are no new issues affecting multiple SEAs.

There are no new or updated knowledgebase articles:

Average Time to Resolution (excluding weekends, 6 week rolling average)

Tickets requiring escalation: 10.136 days

Tickets not requiring escalation: 0.822days

Response time to e-mail inquiries: 0.008 hours

Thank you,  
PSC

EDFacts Partner Support Center

Telephone: 877-457-3336 (877-HLP-EDEN)

Fax: 888-329-3336 (888-FAX-EDEN)

TTY/TDD: 888-403-3336 (888-403-EDEN)

[EDEN\\_SS@ed.gov](mailto:EDEN_SS@ed.gov)

[www.ed.gov/edfacts/support.html](http://www.ed.gov/edfacts/support.html)

For general feedback on PSC support, contact: [Joe Murphy](#)